



# Campus Crisis Management: A Comprehensive Guide to Planning, Prevention, Response, and Recovery

*Eugene L. Zdziarski, Norbert W. Dunkel, J. Michael Rollo*

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A practical, hands-on resource that is filled with examples, samples, forms, and checklists, *Campus Crisis Management* will help administrators evaluate, revise, or establish a comprehensive crisis management plan appropriate for their institution. *Campus Crisis Management* contains the must-have information on crisis management and

- Explains how to develop a comprehensive crisis management system
- Identifies the different types of crises using the Crisis Matrix
- Examines the structure, operation, and training of a crisis team
- Presents a comprehensive approach for developing a campus crisis management plan
- Explores strategies for working with the media
- Tells how to work with outside agencies
- Includes information on critical incident stress management

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